

รายการอ้างอิง

- พณพงษ์ พิสมยร์มย. (2552). การพัฒนาระบบธุรกิจอัจฉริยะเพื่อสนับสนุนกระบวนการควบคุมคุณภาพทางสถิติสำหรับการผลิตไฮาร์ดิสก์ไดร์ฟ. จุฬาลงกรณ์มหาวิทยาลัย, กรุงเทพฯ
- ราาริน อร่ามเจริญ. (2543). การวัดสมรรถนะระบบการจัดการซ่อมบำรุงรักษา. จุฬาลงกรณ์มหาวิทยาลัย, กรุงเทพฯ
- K. C. Susena, D. M. Simanjuntak, Parwito, W. Fadillah, Yulyardo & A. S. Girsang. (2018). **Business Intelligence for Evaluating Loan Collection Performance at Bank.** International Conference on Orange Technologies (ICOT)
- Ernie Mazuin Mohd Yusof, Mohd Shahizan Othman. (2012). A Review on the Dashboard Characteristics for manufacturing Organizations. **Journal of information systems research and innovation**, 2, 28-34.
- Xie Jiangsheng. (2011). **Video monitoring system for large maintenance machinery.** IEEE 2011 10th International Conference on Electronic Measurement & Instruments. pp. 60-63.
- FTD Atmaji, J Alhilman. (2018). **A framework of wireless maintenance system monitoring: A case study of an automatic filling machine at SB company.** 2018 6th International Conference on Information and Communication Technology (ICoICT). 227-232
- Sandrina Vilarinho, Isabel Lopes, Sérgio Sousa. (2017). **Design Procedure to Develop Dashboards Aimed at Improving the Performance of Productive Equipment and Processes.** Procedia Manufacturing, 11, 1634-1641. doi.org/10.1016/j.promfg.2017.07.314.
- Cho Jehyun &Lee Ghang. (2019). **A Chatbot System for Construction Daily Report Information Management.** Conference: 36th International Symposium on Automation and Robotics in Construction. DOI:10.22260/ISARC2019/0058
- Lei Cui, Shaohan Huang, Furu Wei, Chuanqi Tan, Chaoqun Duan & Ming Zhou. (2017). **Superagent: A customer service chatbot for e-commerce websites.** Proceedings of ACL 2017, system demonstrations, 97-102

- R. Magdalena, Y. Ruldeviyani, D. I. Sensuse & C. Bernando. (2019). **Methods to Enhance the Utilization of Business Intelligence Dashboard by Integration of Evaluation and User Testing.** 2019 3rd International Conference on Informatics and Computational Sciences (ICICoS), 2019, pp. 1-6. doi: 10.1109/ICICoS48119.2019.8982481.
- Ockey, G. (2007). Construct implication of including still image or video in computer-based listening tests. *Language Testing*, 24, 517–537.
- Wagner, E. (2010b). Test-takers' interaction with an L2 video listening test. *System*, 38, 280-291.
- Basal, Ahmet; Gülozer, Kaine; Demir, Ibrahim. (2015). **Use of Video and Audio Texts in EFL Listening Test.**
- Borup, J., Graham, C. & Velasquez, A. (2011). **The Use of Asynchronous Video Communication to Improve Instructor Immediacy and Social Presence in a Blended Learning Environment.** In A. Kitchenham (Ed) *Blended Learning Across Disciplines: Models for Implementation*, p.38-57.
- Hosseini, Seyed, Yamaghani Mohammad & Arabani Soodabeh. (2023). **Multimodal modeling of human emotions using sound, image and text fusion.**
- I. H. Witten, E. Frank, M. A. Hall, and C. J. Pal. (2016). **Data Mining: Practical machine learning tools and techniques.** Morgan Kaufmann.
- M. Mohri, A. Rostamizadeh, and A. Talwalkar. (2012). **Foundations of machine learning.** MIT press.
- R. Tipsena, C. Jareanpon, and G. Somprasertsri. (2013). Automatic Question Classification on Webboard Using Text Mining Techniques. *MSU Journal of Science and Technology*, Vol. 33, No. 5, pp. 493-502.